

COVID 19 UPDATE – 15th April 2020



Thank you for your continued support during these difficult times. I hope you are staying safe and well.

The wellbeing of our patients is our priority and, as the lockdown looks set to continue, we have implemented some changes to help us to continue to support your veterinary requirements.

We have established a telemedicine service on our website which should go live this week (we will let you know when it is up and running, or keep an eye out on our Facebook page and Twitter for more details). Where appropriate, this will allow us to review and assess cases prior to any visit and to hopefully minimise the number of visits required where possible. During the COVID-19 restrictions this will be a free service if it is used for the purposes of deciding whether a visit is required or not.

Where visits cannot be delayed or are urgent, in accordance with British Equine Veterinary Association and Royal College of Veterinary Surgeons recommendations, we have updated our advice and are able to perform visits including some vaccinations provided we have made proper a risk assessment. In order to do this and to continue to protect our staff and minimise the risk of transmission we are asking everyone to fill a questionnaire prior to making visits. The form and our updated advice on visits are attached and available on our website. We would be grateful if you could fill in the questionnaire and return it, or confirm your response to the questions by email, prior to us arriving at your premises.

In other news,

Rich entertained over 40 Pony Club members via video-conference last Friday with a talk on “First Aid and Common Ailments of the Horse”. He is set to do another one this Friday 17th April at 11AM. Please contact rich@pinkhamequine.com for more details. A video of the first talk will be available this week along with our other webinars on our website (www.pinkhamequine.com).

If you have any questions at all, please call anytime – we are here to help you and to support the health and welfare of your horses!

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